

DENYS UKRAINET'S

Head of Project Management | PMO Lead | IT Project & Delivery Management

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PROFESSIONAL SUMMARY

Head of Project Management / PMO Lead with 10+ years of experience in software development, SaaS, ERP, e-commerce, and digital platform delivery. Experienced in building PMO structures, scaling cross-functional teams, improving Agile/Scrum delivery processes, and managing complex IT projects from requirements discovery to release. Delivered 30+ projects with ~90% on-time delivery, built teams of 20+ specialists, and improved delivery speed, release stability, operational transparency, and cost efficiency across international software environments.

CORE SKILLS

Project & Delivery: Project Management, Delivery Management, IT Project Management, Program Management, PMO Leadership, Portfolio Management, Project Governance, Milestone Planning

Agile & Software Delivery: Agile Project Management, Scrum, Kanban, SDLC, Release Management, Quality Assurance, Quality Management, Backlog Management, User Stories, Acceptance Criteria

Business & Stakeholders: Stakeholder Management, Requirements Management, Requirements Engineering, Business Analysis, Risk Management, Budget Management, Scope Management, Dependency Management

Domains & Tools: ERP Systems, SaaS, E-commerce, Enterprise Software, Service Delivery, B2B/B2C E-commerce, Jira, Confluence, GitLab, Miro

PROFESSIONAL EXPERIENCE

Head of Project Management | PMO Lead | 2team GmbH

Apr 2024 - Present | Hamburg, Germany

- Established and scaled a PMO and delivery organization for a Marine ERP platform serving international shipping companies.
- Built a cross-functional team of 21 specialists across Development, QA, PM, BA, and Design from the ground up.
- Led end-to-end IT project delivery across Marine ERP modules, including crew management, maintenance, inventory, procurement, compliance, finance, reporting, and document management.
- Supported delivery of an AI-assisted invoice and budget processing module, improving financial workflow transparency and reducing manual decision-making effort.
- Implemented Agile/Scrum and Kanban delivery processes, backlog refinement, acceptance criteria, QA workflows, and release governance.
- Reduced delivery cycle time by 20% through structured prioritization, workflow optimization, and clearer delivery ownership.
- Owned requirements management and product discovery, translating stakeholder needs into epics, user stories, acceptance criteria, and a structured product backlog.
- Managed product roadmap, portfolio priorities, milestone plans, budget planning, risk mitigation, stakeholder alignment, and executive reporting across product streams.

Release Manager | IT Project Manager | Sunday GmbH

Mar 2022 - Apr 2024 | Hamburg, Germany

- Managed end-to-end release and IT project delivery for a fast-paced hyper-casual gaming SaaS environment with a global user base.
- Delivered 95% of releases on time or ahead of schedule through structured planning, dependency tracking, risk control, and cross-functional coordination.
- Reduced production defects by 15% by implementing rapid validation workflows, early QA involvement, and faster feedback loops between QA and Development.
- Introduced QA governance and release readiness checks, reducing post-release issues by 23%.
- Improved product stability and quality, contributing to a 9% increase in customer retention.
- Coordinated release scope and delivery priorities across Product, Engineering, QA, Game Design, Publishing, and Marketing teams.
- Owned requirements alignment, translating business goals and feature ideas into user stories, acceptance criteria, release scopes, and handover materials.

IT Project Manager Team Lead | PMO | Lenovo

Aug 2020 - Mar 2022 | Kyiv, Ukraine

- Led a portfolio of 30+ ERP, e-commerce, service portal, and digital platform initiatives across the Lenovo ecosystem.
- Managed up to 8 concurrent projects, ensuring delivery within budget, timeline, and business priorities.
- Led cross-functional teams of 20+ specialists across Development, QA, PM, BA, and Design.
- Delivered and scaled B2B/B2C e-commerce platforms, service portals, business portals, and internal ERP workflows.

- Improved resource efficiency by 25% and team productivity by 20% through Agile delivery processes, backlog management, KPI tracking, and resource planning.
- Reduced operational costs by 15% through delivery governance, QA optimization, process standardization, and improved stakeholder alignment.

Senior IT Project Manager | Lenovo

Sep 2018 - Aug 2020 | Kyiv, Ukraine

- Managed large-scale ERP, e-commerce, and digital platform projects within the Lenovo ecosystem.
- Gathered and structured business requirements, defining acceptance criteria, user stories, functional specifications, and delivery-ready backlog items.
- Facilitated cross-functional workshops with Sales, Marketing, Finance, Operations, Service, IT, and Product stakeholders.
- Coordinated scope, dependencies, timelines, risks, delivery priorities, budget planning, milestone tracking, and project status reporting.

IT Project Manager | Stamax UA

Dec 2015 - Sep 2018 | Kyiv, Ukraine

- Managed end-to-end delivery of 10+ e-commerce, web, and mobile projects across retail, automotive, lifestyle, and SMB domains.
- Led cross-functional teams of up to 8 specialists across Development, QA, and Design.
- Managed project scope, timelines, budget control, task tracking, client communication, and delivery execution.
- Gathered and structured client requirements, translating business needs into functional specifications, user stories, and delivery-ready tasks.
- Supported integrations such as payment systems, delivery services, REST APIs, and TecDoc-based automotive catalog workflows.

Earlier Experience | Freelance / Bazispack / Naftagazstrah

2011 - 2016 | Kyiv, Ukraine

- Coordinated small web delivery projects from requirements gathering to deployment and handover, building early hands-on experience in software delivery and client communication.
- Managed B2B client relationships, requirements clarification, pricing discussions, and order coordination for manufacturing clients; increased sales revenue by 57%.
- Automated operational workflows and supported process analysis, reducing processing time by 50% and improving data accuracy.

SELECTED PROJECTS

- Marine ERP Platform: Comprehensive ERP for international shipping companies covering crew management, maintenance, inventory, procurement, compliance, finance, reporting, document management, and vessel schedule workflows.
- Lenovo B2B/B2C E-commerce Platforms: Online stores for Ukraine and Belarus supporting product catalog, order processing, payment, logistics, and customer experience workflows.
- Lenovo Service Portal: Customer service and warranty portal supporting service requests, repair tracking, operational workflows, and customer experience improvement.

EDUCATION

Master's Degree, International Business Management | Kyiv National Economics University | 2009 - 2010

Bachelor's Degree, International Economy | Kyiv National Economics University | 2005 - 2009

CERTIFICATIONS

- Professional Scrum Master I (Scrum.org), 2025
- Executive Project Leadership Certification (IAMPMP), 2020
- PMP Preparation Program, PMBOK-based (TenStep), 2019

LANGUAGES

English - Full professional proficiency | German - Elementary proficiency | Ukrainian - Native | Russian - Native